

Casual Beauty Advisor Murray St

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Company: The Body Shop International Limited

Location: Perth

Category: other-general

The Body Shop

When Anita Roddick founded The Body Shop in 1976, she had a vision. Business as a force for good – that's us. Over 40 years later, we're proud to be pioneering cruelty-free beauty every step of the way. We're the original ethical beauty brand. We've got a thing for empowering people and enriching our planet. We're all about keeping it real, in every way possible. Our activist roots remain a huge part of everything we do, from our iconic window posters to our vegetarian products to our infamous campaigns. We're never afraid to stand up and speak the truth. We like to do things a little differently around here.

The Body Shop is committed to generating positive economic, social and environmental impact. We're fighting for what we believe in now more than ever. No holding back. Breaking the mould has always come naturally to us, and we need someone who's not afraid to mix things up.

Your role in a nutshell

To support the store management team in driving sales and profit within the store through the delivery of exceptional customer service on the shop floor at all times. To demonstrate and uphold the values and vision of the company whilst ensuring adherence to company procedures & policies.

More about the role

With over 2,000 exciting products designed to suit every customer's preference, there's a lot to choose from, so our team are on-hand to talk with customers every day. We take the time to learn our customer's needs and recommend fantastic products that make them feel so

good. We offer products that are packed with natural ingredients, many of which have been sourced ethically using Community Trade programmes - so when we advise a customer on their skincare regime, we're not just selling them an ideal, we're actually helping communities build a better life too.

As part of our dedicated team of Consultants you will offer expert advice to our customers and provide an inspirational insight into The Body Shop products and philosophy. You will get to learn the products, their origins and proactively engage with customers to experience a range that suits their preferences and lifestyle.

What we look for

Strong interpersonal skills to build rapport with customers - customer service experience is ideal

Ability to communicate and listen effectively

A genuine passion for beauty and the retail industry

Open availability for evening, weekend, and holiday shifts.

Talent Drivers

Collaborative Skills

Personal Conduct

Commerciality

Purpose

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