

## Bytewize Vacancy 2024-0340 for Specialist Technicians

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Company: Bytewize

Location: Caulfield East

Category: business-and-financial-operations

### Specialist Technician Candidates - Technical Support to Schools Program

[REDACTED]

[REDACTED] and ongoing employment positions that are available within our company. Successful candidates will be employed by Bytewize to provide ongoing technical support services to the Department of Education (Department) through the Technical Support to Schools Program Technical Support to Schools Program (TSSP). Bytewize has been in business for over 25 years and a long-standing panel member of TSSP Program.

**These are not entry-level positions, all candidates must have a minimum of 5 years' industry experience, including previous experience within the TSSP program OR extensive experience within the education sector OR equivalent corporate industry experience is essential for consideration.**

The roles and responsibilities consist of managing the IT infrastructure within Department of Education schools. Administration of school network and server infrastructure and providing ICT support services to both the staff and students in large ICT based learning environments.

#### Essential Technical Skills Required

[REDACTED]

Ability to manage and service Windows and Apple devices on an enterprise scale

Administration and support of Hyper-V virtualized server environments

Administration various Windows and Linux based servers

Cloud based service management and administration (Google and Microsoft Services)

Mobile Device Management administration and deployment

High level enterprise network administration skills required - Cisco and HP switches

Administration of Cisco wireless network technologies, including wireless controllers and access points

Excellent language and communication skills are essential for consideration of these roles

Providing support to enterprise volume desktop and notebook computers

Extensive experience in SOE and image deployment, including the ability to provide advanced troubleshooting skills where required

Previous industry experience in an educational setting is essential unless you have high levels of industry experience in a similar scale enterprise level corporate environment

Extensive knowledge and experience in Department and TSSP initiatives will be highly regarded

Extensive experience with planning, deployment & management of 1:1 and BYOD devices in an enterprise scale environment will be very highly regarded

Ability to plan and run ICT professional development sessions and work collaboratively with the schools' stakeholder ICT management when required

Technical documentation writing skills

### **Personal Attributes Required**

Highly Motivated industry professionals who can work autonomously, or as part of a team as the company or Department required and/or Bytewize dictates

Excellent problem solving techniques with the ability to call upon available resources and escalate to senior management when required

Punctual, reliable and well organized candidates need only apply

Excellent human relations and people skills with a genuine passion for the ICT industry

Excellent technical documentation skills and the ability to follow instructions and technical documentation accurately when required

The ability to troubleshoot and fault find through a systematic process of observation and elimination, based on previous industry experience

Australian citizenship or Australian permanent residency

Current driver's license and reliable motor vehicle

Police and background checks will be performed on all shortlisted candidates

## **Remuneration and Payment**

Pay rate is dependent on the candidate's skill set and level of relevant industry experience

Reviews on staff pay rates based on performance

Top pay rates guaranteed to all candidates with a total salary package in the range of \$90,000-\$110,000 (based on pro-rata 40 hours per week and 46 working weeks per year)

Bytewize offers ABN Contract or TFN Contract wages or salary remuneration options

Part time and full time roles available with negotiable options available

Other benefits include company vehicle, training and development

## **How to Apply for Vacancies**

If you are applying to the job board listing, please also submit your application directly via email to the following address:

**( To ensure your application is received please make sure you also submit a copy of your resume via email directly to us to the above email address.**

If you have any questions or require any more information, please contact us via email or feel

free to call our office to speak with our team. Our contact details and all vacancy listings can be found on our website:

## Requirements

Special requirements for the role:

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## Cross References and Citations:

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