

Bytewize Vacancy 2024-0321 for Specialist Technicians

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Company: Bytewize

Location: Craigieburn

Category: other-general

Specialist Technician Candidates - Technical Support to Schools Program Systems Engineer / Specialist Technician - TSSP/ Education Sector Bytewize is seeking highly experienced IT professionals to fill contract and ongoing employment positions that are available within our company. Successful candidates will be employed by Bytewize to provide ongoing technical support services to the Department of Education (Department) through the Technical Support to Schools Program Technical Support to Schools Program (TSSP). Bytewize has been in business for over 25 years and a long-standing panel member of TSSP Program. These are not entry-level positions, all candidates must have a minimum of 5 years industry experience, including previous experience within the TSSP program OR extensive experience within the education sector OR equivalent corporate industry experience is essential for consideration. The roles and responsibilities consist of managing the IT infrastructure within Department of Education schools. Administration of school network and server infrastructure and providing ICT support services to both the staff and students in large ICT based learning environments. Essential Technical Skills Required Ability to manage and service Windows and Apple devices on an enterprise scale Administration and support of Hyper-V virtualized server environments Administration various Windows and Linux based servers Cloud based service management and administration (Google and Microsoft Services) Mobile Device Management administration and deployment High level enterprise network administration skills required - Cisco and HP switches Administration of Cisco wireless network technologies, including wireless controllers and access points Excellent language and communication skills are essential for consideration of these roles Providing support to

enterprise volume desktop and notebook computers Extensive experience in SOE and image deployment, including the ability to provide advanced troubleshooting skills where required Previous industry experience in an educational setting is essential unless you have high levels of industry experience in a similar scale enterprise level corporate environment Extensive knowledge and experience in Department and TSSP initiatives will be highly regarded Extensive experience with planning, deployment & management of 1:1 and BYOD devices in an enterprise scale environment will be very highly regarded Ability to plan and run ICT professional development sessions and work collaboratively with the schools stakeholder ICT management when required Technical documentation writing skills Personal Attributes Required Highly Motivated industry professionals who can work autonomously, or as part of a team as the company or Department required and/or Bytewize dictates Excellent problem solving techniques with the ability to call upon available resources and escalate to senior management when required Punctual, reliable and well organized candidates need only apply Excellent human relations and people skills with a genuine passion for the ICT industry Excellent technical documentation skills and the ability to follow instructions and technical documentation accurately when required The ability to troubleshoot and fault find through a systematic process of observation and elimination, based on previous industry experience Australian citizenship or Australian permanent residency Current drivers license and reliable motor vehicle Police and background checks will be performed on all shortlisted candidates Remuneration and Payment Pay rate is dependent on the candidates skill set and level of relevant industry experience Reviewson staff pay rates based on performance Top pay rates guaranteed to all candidates with a total salary package in the range of \$90,000-\$110,000 (based on pro-rata 40 hours per week and 46 working weeks per year) Bytewize offers ABN Contract or TFN Contract wages or salary remuneration options Part time and full time roles available with negotiable options available Other benefits include company vehicle, training and development How to Apply for Vacancies If you are applying via an online job board listing, please also submit your application directly via email to the following address: employment@bytewize.com.au (employment at bytewize.com.au) To ensure your application is received please make sure you also submit a copy of your resume via email directly to us to the above email address. If you have any questions or require any more information, please contact us via email or feel free to call our office to speak with our team. Our contact details and all vacancy listings can be found on our website: www.bytewize.com.au Requirements Special requirements for the role:

Network Administrator, IT Administrator, System Administrator, TSSP Program, Education, IT Manager, ICT, Local Technician, Specialist Technician, Routine Support Technician, Technical Support to Schools

5+ years

Network Administrator, IT Administrator, System Administrator, TSSP Program, Education, IT Manager, ICT, Local Technician, Specialist Technician, Routine Support Technician, Technical Support to Schools

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