

## Business Analysts (Multiple roles)

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Company: Softtest pays pty ltd

Location: Perth

Category: computer-and-mathematical

Australian Citizens with the ability to obtain Baseline Clearance residing in Australia only respond.

Contract start 01 March 2024 to 12 months, 2 x 12 months extensions.

Australian Citizen, Ability to obtain Baseline Clearance, Canberra, or Offsite role.

## Send your responses to

### Overview

The CIO Division provides a range of enabling services and operations delivery to the department and to Australian businesses and is seeking to engage multiple experienced and motivated Business Analysts (3 x Senior BA and 1 x Junior BA) to assist with the delivery of various ICT Projects across the Division. *Applicants with more than 2 years' relevant experience can apply for Senior BA roles, applicants with less than 2 years' experience may be considered for the Junior BA role.*

As a Business Analyst, you will have demonstrated experience:

delivering under an Agile methodology, or proven ability to quickly adapt to and successfully deliver outcomes in a new methodology.

facilitating workshops, including those to identify business needs, monitor and collate data and identify competing demands.

eliciting and documenting the detailed IT business requirements including those that

specify the changes to processes, systems, people and information.

capturing and analysing data related requirements and produce deliverables in accordance with the project schedule.

achieving agreement and the formal sign-off of requirements by stakeholders and governance groups as required.

constructing documentation to support the requirements definition, e.g., requirements specifications, process maps, service design artefacts, functional and non-functional requirements, change management implications, data and reporting considerations.

conducting stakeholder engagement activities to develop the requirements and desired outcomes.

The following skills and experience will also be highly regarded:

Provide guidance on solution capabilities and constraints available related to the implementation of platforms.

Knowledge of and demonstrated experience working with and implementing other ITSM platforms for Government.

Prepare and execute test scenarios/test cases.

Conduct functional testing and assist business areas with User Acceptance Testing (UAT) where necessary.

Knowledge of and demonstrated experience working with Dynamics 365 applications with external portals.

Experience using project management tools like Visual Studio or Azure DevOps.

Every application requires to address selection criteria as part of application submission.

Please provide a one page abstract statement addressing the requirements of the role (approx 500 words)

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