

Breakfix Engineer

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Company: Zone IT Solutions

Location: Haymarket

Category: other-general

We are looking for Breakfix Engineers for Sydney for a large-scale project. This is a permanent role with a global IT service leader.

MS operating System & Digital Devices Administrator and Troubleshooting skills Ability to work and support the end user with Unified Communication and Collaboration tools

MS Team Meeting room support – Crestron panel management, Provide Incident and Problem resolution and remediation and restoration of Service, troubleshoot any IT-related problems (w.r.t Meeting room Infra)

Working directly with employees, and management. Receive & Handle phone calls related to Meeting room issues/problems reported, Systems management (SRS) Architecture, Administrator, and Troubleshooting skills

Receive & Handle phone calls related to Meeting room issues/problems reported.

Ability to work on helpdesk tickets

End-user support experience with MS O365, video/web conferencing tools, desktop virtualization, end-point protection, print/file services, image management, software distribution, mobile device management, networking and other relevant technologies

Strong Documentation & Presentation Skills

Strong Problem Solving & team member Skills

Ability to coordinate with vendors to troubleshoot issues related to Hardware or Client applications

About Zone IT Solutions:

Zone IT Solutions is Australia based Recruitment company. We specialize in ERP and

larger IT Services. We offer flexible, efficient and collaborative solutions to any organization that requires IT, experts. Our agile, agnostic and flexible solutions will help you source the IT Expertise you need. Our delivery Offices are in Melbourne, Sydney, Singapore, and India. If you are looking for new opportunities your profile atCareers@zoneitsolutions.com or contact us at 0434189909 .

Zone IT Solutions is an equal opportunity employer and our recruitment process focuses on essential skills and abilities. We welcome applicants from a diverse range of backgrounds, including Aboriginal and Torres Strait Islander peoples, people from culturally and linguistically diverse (CALD) backgrounds and people with disabilities. #J-18808-Ljbfrr

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