

Beverage Manager

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Company: Accor

Location: Gold Coast

Category: other-general

Company DescriptionNovotel Surfers Paradise features 408 well-appointed rooms, located in the heart of iconic Surfers Paradise and our beautiful beaches. Featuring a variety of dining options including: The Restaurant, Blvd Café and Bar, Pool bar, in-room dining, 6 x conference rooms, off-site catering, pool, spa, tennis court and gym.
Job DescriptionNovotel Surfers Paradise is looking for a passionate Beverage Manager ready to steer our team towards unparalleled success.
About Novotel Surfers Paradise...Novotel Surfers Paradise features 408 well-appointed rooms, located in the heart of iconic Surfers Paradise and our beautiful beaches. Featuring a variety of dining options including: The Restaurant, Blvd Café and Bar, Pool bar, in-room dining, 6 x conference rooms, off-site catering, pool, spa, tennis court and gym.
About the job...This is a rare opportunity for a career-focused beverage professional with strong leadership and financial management skills, with extensive wine, spirits and cocktail knowledge to lead our beverage department. Working with and reporting to our Food & Beverage Operations Manager, the Beverage Manager is responsible for delivering a profitable wine and beverage range with a focus on quality and appeal. The Beverage Manager is responsible for the execution of industry-leading service, meeting financial targets, inventory management, training, succession planning and business development. Your ability to effectively collaborate with the team, your entrepreneurial approach, your passion for food and beverage and guest experience, and your ability to generate revenue will all play a significant part in how successful you will be in this long term position with room for personality and passion.
Manages in compliance with all local, state and Federal beverage and liquor laws;
Implements agreed upon beverage policy and procedures throughout the

property; Understands beverage control including days on hand, perpetual inventory, bar par levels, portion control, costs controls, beverage potentials, mix of sales analysis for beverage, issue & returns, food standards, and stock takes; Comprehends budgets, operating statements and payroll reports as needed to assist in the financial management of department; Empowers team to provide excellent guest service and emphasises guest satisfaction, loyalty guest recognition and a focus on continuous improvement; Maintains food handling and sanitation standards; Lead planning and development of menus. Delivering on our Accor Live Limitless loyalty promise Maintaining operational systems, promoting best practise processes and procedures, as well as finding new and creative methods to conduct business. Delivering on the Novotel brand promise in all interactions A commitment to the further development of your skills and experience as a beverage professional. Involvement in future planning and the execution activations and special events. Qualifications About you... Qualifications and Experience: A strong knowledge of the industry and its trends, as well as a passion for hospitality and service, especially in a busy bar/restaurant atmosphere / conference environment. Proven track record of coaching, inspiring, and managing sizable teams of casual employees and fostering a good culture in a world-class service environment. The capacity to draw in customers, identify gaps in team skills, train them, evaluate them, and schedule them. Raise any concerns with our Talent & Culture Manager. The capacity to analyse operations continuously and propose innovations and modifications where necessary to ensure that we keep enhancing both operations and service. A dedication to the guest experience and a track record of building and maintaining connections with internal and external stakeholders A keen business sense, a commitment to maximising profits while preserving yield, and a drive to provide outstanding guest service Have current QLD RSA and First Aid Certification Hold current work rights in Australia Additional Information So, when will you be joining us? The Novotel brand is part of the Accor Group. As the global market leader, Accor Hotels offers a worldwide network of hospitality and tourism services, with a diverse portfolio of renowned brands. Just a few of the perks include:

- Ongoing career and professional development opportunities
- A rewarding work environment
- Global discounts on hotel accommodation & Food and Beverage

What's in it for you? Complimentary parking and dry cleaning of work clothes Free staff meals during shift Colleague food and beverage and accommodation discounts across our worldwide Accor Network Training opportunities through the Accor Academy (RTO) Recognition programs to keep you motivated Employee Assistance program Ability to make a difference in the local

community through our Corporate Social Responsibility activities, like Planet 21Why work for Accor?We are far more than a worldwide leader. We welcome you as you are and you can find a job and brand that matches your personality. We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.Do what you love, care for the world, dare to challenge the status quo!**#BELIMITLESS #workyourway #accor-careers-pacific**What are you waiting for? APPLY NOW!

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