

## Assistant Manager

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Company: Royal Australasian College Of Surgeons (Racs)

Location: Gold Coast

Category: other-general

25 Laycock St, Surfers Paradise QLD 4217, Australia Req #1346

Thursday, 11 April 2024

Conveniently positioned at the doorstep of the light-rail, Mantra Legends boasts an ideal location in the heart of Surfers Paradise. The property offers a range of accommodation, from studio and hotel rooms to apartment-style and luxurious spa suites. Fables Restaurant and Tales Bar provides guests with daily breakfast options while corporate and event guests can choose from a variety of impeccably designed function rooms offering spaces to host intimate gathering for 14 or a cocktail event for up to 350 attendees. Do not let our guests have all the fun! In your spare time experience, all the Gold Coast has to offer, whether you enjoy the vibrant nightlife, retail therapy or prefer the adrenaline rush of water sports there is unlimited opportunities!

**Purpose** As Assistant Manager , you will take the lead in orchestrating the Front Office Team, creating unforgettable guest experiences while maintaining a high level of team energy. Each day in this position promises opportunities where you connect with various departments, coordinate team engagement, oversee staff, expertly manage guest feedback, and swiftly resolve any challenges that arise. Think of it as being the bold captain on a thrilling hotel adventure!

**Primary Responsibilities** Take the helm and guide the hotel's day-to-day operations with expertise Lead the Front Office Team like a mentor, nurturing their growth and skill-building in a supportive atmosphere Collaborate with guests, extending a helping hand to find solutions for any challenges that may arise Contribute to roster planning and preparation Embrace

authenticity and let your unique self-shine in every shift Skills and Experience Demonstrated expertise in Hotel Operations, marked by a vibrant track record of assuming leadership roles as a Team Leader, Supervisor, or Manager Knowledge of Sihot PMS is advantageous but not essential Ability to multitask and thrive under pressure, fuelled by epic organisational and time management skills Masterful in the art of both the written and spoken communication Capable of embracing a flexible rotating schedule, including nights, weekends, and public holidays ALL Heartist Membership -Take advantage of discounts on accommodation and food & beverage worldwide! Family & Friends Discounts-Available on a range of accommodation, services and events for those who mean the most to you Accor Live Limitless (ALL) Loyalty Program-Earn status & reward points on your worldwide stays Learn Your Way-Support your career development with access to Accor's industry leading training platforms, Accor Academy and Typsy Build Your Network-With more than 300,000 Accor professionals globally sharing the same guest passion, you have the ability to grow your hospitality network worldwide Worldwide Opportunities-We are a world leading hotel operator! With over 400 hotels in the Pacific and more than 5,000 across 110 countries, offering limitless opportunities to grow your career At Accor, we welcome you as you are. We help you grow and learn, so that work brings purpose to your life. By joining Accor, every chapter of your story is yours to write, and together we can imagine tomorrow's hospitality. Accor is an inclusive company, building diverse teams across the globe.

Everyone has a story and we want to learn yours. We invite you to APPLY NOW. 25 Laycock St, Surfers Paradise QLD 4217, Australia #J-18808-Ljbfrr

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