Australia Jobs Expertini®

Applications Team Leader - Functional Support (Enterprise Applications)

Apply Now

Company: Catholic Healthcare

Location: Macquarie Park

Category: computer-and-mathematical

Applications Team Leader - Functional Support (Enterprise Applications)

Applications Team Leader - IT (Enterprise Applications)

Based in Macquarie Park, short walk from Metro Station

7 Additional leave days per year + NFP Salary Packaging + WFH options

Join a leading not-for-profit provider of Aged Care Services – Growth Industry!

Collaborative, inclusive and supportive team culture

Exciting things are happening at Catholic Healthcare! Our business is growing, we have 5000+ employees and a fabulous opportunity for a Team Leader to join our broader Applications Team and be part of a large, collaborative internal IT Team.

As Team Leader of the Core Business/ Enterprise Apps team, you will utilise a combination of your technical proficiency and leadership abilities to lead a team of 3 Application Specialists in support of administration and systems, management of small-scale projects, contribution to strategic projects and coordination of the activities of members of the team.

*Essential to be considered for this position - Proven experience and expertise in leading functional support and applications specialist teams in the design and implementation, content

management and automation solutions for core business applications (supporting Finance, HR, Rostering and Enterprise Incident and Risk Management).

Your primary responsibilities will include;

Manage and support all assigned applications using ITSM processes, working closely with our business to ensure they remain current and online

Collaborating with cross-functional teams, providing technical leadership and expertise, managing small-scale projects as needed, staying informed about emerging IT landscape changes, and providing guidance for issue resolution

Lead a team of dedicated application specialists, providing guidance, mentorship, and task assignments

Proactively create and maintain knowledge articles, ensuring that application information and data are current and relevant

Your strong interpersonal skills and ability to communicate, collaborate and influence will aid your success, additionally you will have;

5+ years' experience in a Team Leader role within IT Functional Applications

Demonstrated experience leading applications support

Technical knowledge of corporate support systems such as Finance (Dynamics F&O), HR (ichris), Ceridian, Procure to Pay (Basware), Rostering/Time & Attendance (Humanforce), Enterprise Incident & Risk Management or similar - Essential

Technical knowledge of Power Automate and functional knowledge of available applications such as Microsoft Sales, Customer Service, Marketing, Field Service, and Finance.

Technical knowledge of the Microsoft Application Platform

Knowledge of ITSM processes and ITIL framework.

Experience working on the Microsoft Dynamics 365 platform

Experience with the public cloud, particularly Azure, DevOps, CI/CD process and

overall Agile development methodology.

Technical knowledge/experience of Aged Care Clinical systems such as eCase, Alayacare Cloud, Procura or similar is desirable.

Ability to provide proof of Covid19 Immunisations – Essential

Catholic Healthcare is a leading not-for-profit provider of residential aged care, home and community services and retirement living across NSW and SE QLD. Together, our team of more than 5000 people are dedicated to our Mission to promote the dignity, life and spirituality of older people through connected and inclusive communities. Our values of Courage, Compassion and Integrity sit at the core of everything we do.

So, if you're looking for a role where you can make a positive & rewarding impact in a great organisation like ours, then we'd love to hear from you.

Please note that pre-employment checks (including Police) will be completed for all preferred candidates before an Offer is made.

Hello Recruitment Agencies, thanks for thinking of us. Right now, we're looking to fill this opportunity directly so if we do need your assistance, we'll be in touch.

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