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Applications Support Analyst - Entry Level

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Company: Cobham group

Location: Australia

Category: other-general

Applications Support Analyst - Entry LevelFull-timeJob Type: AS - Corporate PermanentLeidos Airborne Solutions Australia provides aerial surveillance services under contract to the Australian Border Force as the largest civil maritime surveillance operation of its kind in the world, and a search-and rescue capability across nearly 10 percent of the earth's surface under Australian Maritime Safety Authority. We currently have a vacancy to join our Corporate IT team as an Applications Support Analyst. In the role, you will be responsible for the day to day administrative support of the Applications in the Airborne Solutions environment. Key Duties and Responsibilities Escalation and triage point for all calls assigned to the Applications Team from the Service Desk & apply corrective actions in an accurate & timely mannerCollaborate with IS staff and third parties to ensure efficient operation of Airborne Solutions Applications ServersProvide Status updates to Management upon requestManagement of Ipads and Apps to support PilotsLiaise with Infrastructure and Service desk to identify and resolve application related problemsSupport application upgrades as part of a project teamContribute ideas to assist the team in reaching its strategic objectivesBe available for Base Visits for Application upgrade/support matters. We are looking for a passionate, up and coming IT professional that is starting out their career. This is a great opportunity to grow your career in an entry level role and dynamic business, offering innovative solutions to our aviation contracts. What we're after from you: Bachelor of Computer Science or Information Services with a focus in a field such as Data Analysis or Change Management. Experience working with Microsoft Office, Visio, and Project toolsets. Proven analytical, evaluative, and problem-solving abilities. Demonstrable experience working in a

team-oriented, collaborative environment, able to communicate effectively & efficiently with all stakeholders, applying effective organisational and time management skills, while operating within budgetary and time constraintsSuccessful candidates must be Australian Citizens at the time of application to be eligible to obtain and maintain an Australian Government Security Clearance.At Leidos, we embrace diversity and are committed to creating a truly inclusive workplace. We welcome and encourage applications from Aboriginal and Torres Strait Islanders, culturally and linguistically diverse people, people with disabilities, veterans, neurodiverse people, and people of all genders, sexualities and age groups.Applicants may also need to meet International Traffic in Arms Regulations (ITAR) requirements. In certain circumstances this can place limitations on persons who hold dual nationality, permanent residency or are former nationals of certain countries as per ITAR 126.1.

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