Application Specialist - Reporting

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Company: The State Of Queensland

Location: Brisbane

Category: other-general

The Digital Health Solutions team are seeking a Application Specialist, reporting AO6 on a fixed term temporary full-time basis until 30 June 2026 to ensure the maintenance of defined service levels for specific enterprise applications by providing customer focused, high level specialist advice and support. This successful candidate will be required to assist in the ongoing development, maintenance and deployment of application specific guides, work instructions and technical documents. In addition to this you will be responsible for: Provide effective change management, capacity planning, incident management, risk management and continuity planning utilising best practices in systems support and service delivery, within the ITIL framework Ensure end to end service delivery for enterprise systems within Queensland Health by establishing and maintaining highly effective working relationships with other technical specialists, application specialists, vendors and end users Provide timely application support activity reports to stakeholders Are you right for this role? Demonstrated ability in developing and promoting ITIL Service Management processes primarily incident / problem / test / change and configuration management (SFIA: USUP Level 4, PBMG Level 4, CHMG Level 4, CFMG Level 3, TEST Level 3) Demonstrated ability in the provision of high-level specialist advice on, and support for, clinical enterprise applications (SFIA: TECH Level 5) Demonstrated ability to ensure that service delivery meets agreed service levels in a customer focused ICT / Clinical Business environment (SFIA: SLMO Level 4) Well-developed interpersonal, written and oral communication skills including the ability to negotiate, advise, influence others and work collaboratively with people to make decisions (NHS: Effective and strategic influencing) Well-developed ability to build and

maintain appropriate relationships with team members, other technical specialists, application specialists, vendors and end users (NHS: Collaborative Working) Previous experience working with one of the below systems is preferred: ieMR – Medications management ieMR – CareDelivery ieMR – Technical - Interfaces / Medical device integration ieMR – Reporting About eHealth Queensland: eHealth Queensland is one of the largest Information Communication Technology operations in the state. It is responsible for ensuring the smooth operation of information systems and technologies so that Queensland Health employees and health providers have access to information that supports the delivery of health care. Benefits of working with eHealth Queensland: By joining eHealth Queensland you will work within a fast-paced, challenging and supportive environment where every employee plays a critical role in our ongoing success. You will enjoy a variety of benefits, including: Competitive salary + generous superannuation and leave loading Flexible working arrangements Career training and development To apply for this exciting opportunity, submit your resume and a one page cover letter online today. Further information We are committed to building inclusive cultures in the Queensland public sector that respect and promote human rights and diversity . Applications will remain current for a period of up to 12 months and may be considered for other vacancies which may include an alternative employment basis (temporary; full time or part time). Documents Before applying for this vacancy please ensure you read the documents below. Keyword Please use * for wildcard searches. Search exact phrase Check to search for the exact phrase. Uncheck to return jobs that contain any of the keywords. Location Hold down the control (Ctrl) button and use your computer mouse to select multiple options Occupational group Hold down the control (Ctrl) button and use your computer mouse to select multiple options Salary (yearly) Leave blank if you are searching for casual jobs Minimum Maximum Total Remuneration Only used for Senior Medical or Executive positions Minimum Maximum Department or organisation Position status Hold down the control (Ctrl) button and use your computer mouse to select multiple options Position type Hold down the control (Ctrl) button and use your computer mouse to select multiple options (Position Type Tips) Classification Hold down the control (Ctrl) button and use your computer mouse to select multiple options Date advertised Refine your search Location: Occupational group: Keywords: (optional) Username: Password: Forgotten your password? (https://smartjobs.qld.gov.au/jobtools/jncustomlogin.JobSeekerToolBoxAction? in_organId=14904&in_send_pwd_button=Send%20Password) Need help? Contact us If

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