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All-Rounder

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Company: Pumphouse Point

Location: Tasmania

Category: other-general

Job Description We are seeking an experienced, enthusiastic All-Rounders to join our team on a casual basis with multiples roles available. Candidates will be mainly working in the department of their individual skillset and experience. We are interested in couples applications as we have limited staff accommodation available. Please note that Pumphouse Point is not in an eligible location to be counted for Working Holiday Visa holders 88 days. With your experience, create an impact on our quests in this hands-on and detail orientated role Ensure our guests have a great experience and make holiday memories Staff accommodation available What you'll do: You will provide an exceptional experience to our guests by working in your skilled area or multiple areas of the business such as guest services and reservations, housekeeping or food and beverage. You may be involved and rostered to perform hands on engagement in all aspects of Pumphouse Point day to day operations as follows: Guest Services – A friendly face to welcome guests, reservations and bookings, communicating guest needs to other departments. Housekeeping -Cleaning/servicing rooms and public areas, maintaining clean and orderly storerooms/areas and par stock levels of linen, cleaning equipment and products for the rooms. Food & Beverage – Setting up, managing and hosting the breakfast buffet and shared-table dinner, prepare guest larder lunch packs, restock bars and mini bars. What you'll bring: Strong Guest Service experience with sound knowledge of NewBook, RoomMaster, Opera or a similar booking system (for candidates interested in working in Guest Services) Previous food & beverage experience Previous housekeeping experience Certificate II in Hospitality (Operations) or equivalent experience Problem solving skills including the ability to apply

mathematical skills in a workplace context Flexibility to work across other areas of the business if required A reputation for providing excellent customer service, engaging in great conversations with our guests A vibrant attitude with the ability to work effectively as part of a busy team Good time management and an eye for detail An enthusiastic passion and pride in your work A current RSA accreditation Do Food Safely certificate of completion English speaking/communication skills so you can understand and follow directions A current drivers licence and car are essential living in a remote location What's in it for you? At NRMA Parks & Resorts our benefits include more than just great discounts. Here's a taste of what you can expect: Travel discounts on SIXT car rental, cruises, and accommodation at our awardwinning NRMA Holiday Parks and Resorts. Complimentary myNRMA membership including free Roadside Assistance & discounts on groceries, movie tickets, gift cards, gym memberships, attractions, restaurants and much more Our reward and recognition program 'My Thanks' Employee referral program where you may be eligible for a referral bonus of up to \$2,000 Grow, progress or relocate with us and move around the country to one of our many other holiday parks or resorts. Know you belong: At NRMA Parks and Resorts we celebrate and welcome difference and work together to create an inclusive workplace where our people feel respected, heard, valued and connected no matter what background or experience. We welcome people from all walks of life and embrace unique perspectives. Are you nodding your head as you read this? Ready to roll up your sleeves and really make a difference? Apply now! We cannot wait to hear from you! As part of our recruitment process, all employees at NRMA Parks and Resorts are subject to mandatory pre-employment checks. Array

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