

6 - E-Commerce Operations Manager

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Company: Jc Big & Tall Inc.

Location: Australia

Category: other-general

Location: Argentina, Australia, Canada, France, UK, US

Report to: Director of Operations

Summary: We are looking for an Ecommerce Operations Manager to be an integral member of our Operations Team. Reporting into the Head of Operations, the Ecommerce Operations Manager is responsible for managing end-to-end execution of e-commerce fulfilment. This includes management of fulfilment partners, B2C shipping and logistics, ecommerce systems, department KPIs, and key financial and performance metrics, from strategic planning stages to implementation and day to day execution. The Ecommerce Operations Manager will play a critical role in delivering an excellent post-purchase experience to our customers.

Candidate Profile and Position Requirements : This is an on-site role; however, we adhere to safety protocols to keep all employees safe. Daily temperature checks and masks are required, and team members are working in a distanced manner throughout our warehouses, offices and recording studios.

Experience: Operations Management: 7 years (Preferred)

E-commerce Operations: 5 years (Preferred)

DIVERSITY & EQUAL OPPORTUNITY We are committed to recruiting, training, and providing career advancement to all associates regardless of gender, race, religion, age, disability, sexual orientation, nationality, or social or ethnic origin. Diversity in the workplace is encouraged. Bigotry, racism and any form of harassment or discrimination is not tolerated.

#J-18808-Ljbffr

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